



5 LEADERSHIP TIPS

for Informed and Unbiased Decisions

MAKING GOOD DECISIONS IS A CRITICAL PART OF EFFECTIVE LEADERSHIP. FOLLOW THESE TIPS TO ENSURE THAT YOU ARE BUILDING AN ENVIRONMENT THAT LEADS TO SUCCESS.



SEEK OUT TRUSTED ADVISORS:

Find trusted colleagues, external mentors, or business coaches who provide you with direct, honest, and timely feedback. They need to be objective, have your best interest at heart, and have nothing to gain by your missteps.

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ASK FOR CANDID FEEDBACK:

If others are quick to agree with you, ask follow-up questions and exploring what-if scenarios to ensure that they have thought through what you are asking about.

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SEPARATE THE MESSAGE FROM THE MESSENGER:

Be sure to reinforce the behavior of updating you whether it's good or bad news. Take care not to create a negative experience for the messenger by how you react to the news.

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REINFORCE CANDID FEEDBACK:

Reinforce the behavior of providing direct and honest feedback, even if you don't like what you hear. Emphasize that despite the difficulty of hearing the message, you appreciate and will continue to welcome candid feedback.

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FIND THE VALUE IN EVERY MESSAGE:

There is some degree of truth in most opinions, so listen for at least one meaningful takeaway rather than being quick to dismiss the entire opinion.